DOLPHY AUSTRALIA CARE & MAINTENANCE GUIDE: STAINLESS STEEL & ABS SOAP DISPENSERS

Warning: Before starting any cleaning routine, always disconnect any electrical cables.

- **Regular Cleaning:** Dolphy stainless steel products achieve their best appearance when cleaned regularly with a clean, damp cloth.
- **Dry Thoroughly:** Always dry the surface afterward to avoid streak marks.
- **Prevent Stubborn Stains:** Consistent routine cleaning helps prevent the buildup of stubborn stains and ensures the best possible finish.

Routine Cleaning

- For daily upkeep, gently wipe the surface with a damp, soft cloth or sponge.
- Alternatively, you can clean with a mixture of warm water and a mild, neutral pH soap or detergent (pH 8 to about 12 will be compatible, however corrosion may start when using very alkaline solutions of pH 13 to 14.)
- Always ensure to dry the surface afterward using a soft, absorbent cloth to prevent water spots and streaks.

Preventing Scratches

- Handle with care, as stainless-steel surfaces can be easily scratched by rough treatment or abrasive scrubbing.
- Avoid dragging any rough objects across the surface and be cautious of dirt or grit that might be trapped under other items, as it can lead to scratches.

Protecting Against Chemical Damage

- Prolonged exposure to salts or acids can damage the integrity of Dolphy Australia stainless steel products.
- Regular cleaning and maintenance routines are essential to reduce the risk of chemical reactions.
- Please note that using unsuitable cleaning products may harm your stainless-steel product and could invalidate the warranty.

Avoid These Practices:

- Using steel wool or metal tools on the surface, as they can cause scratches.
- Cleaning with scourers or cloths that have previously been used on other steel surfaces.
- Applying concentrated bleach or cleaning products containing sulfuric acid, hydrofluoric acid, chromic acid, nitric acid, acetic acid, and hydrochloric acid.

Care Instructions for Dolphy Soap Dispensers

Stainless Steel Soap Dispensers

To ensure optimal performance of your Dolphy stainless steel soap dispenser, it is advisable to periodically (every 3-4 months) remove the unit from the wall and flush it with hot water.

Removal Instructions:

1. Release the anti-theft screw located inside the refill lid.
2. Lift the dispenser off the wall bracket.

ABS Soap Dispensers

To maintain the best performance of your ABS soap dispenser, it is also recommended to flush the soap tank with hot water every 3-4 months.

Flushing Instructions:

1. Empty all soap from the tank.
2. Flush the tank with warm water to eliminate any dried or thickened soap residue.
3. After cleaning, reinstall the tank into the unit.

Important Note for Both Dispenser (Stainless Steel and ABS):

After refilling the soap tank on manual push-button dispensers, you must prime the valve to initiate soap flow.

Priming Instructions:

1. Place your finger on the drip spout and push the valve in.
2. Remove your finger and allow the valve to return.
3. Repeat this process until the valve begins to dispense liquid soap into your DOLPHYhand

Disclaimer

The technical recommendations provided in this document are intended to serve as general guidance and should not be solely relied upon for specific applications without consulting professional advice. While Dolphy Australia Pty Ltd has made every effort to ensure the accuracy of the information, we do not guarantee its completeness or accuracy and accept no liability for any errors or omissions.

Stainless steel products should be installed by a qualified tradesperson and maintained by experienced janitorial staff or competent individuals. Dolphy Australia is not responsible for any damage to products, walls, or fixtures resulting from improper installation or maintenance.

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